

NEWS RELEASE

FOR IMMEDIATE RELEASE: April 25, 2023 Contact: Melissa Propp, Clinic Manager (308) 345-4223

Online Check-in Now Available

Southwest Nebraska Public Health Department (SWNPHD) is pleased to announce the NEW ability to check in for appointments online, prior to arrival, with an Online Check-in button. This new feature has been added to SWNPHD's website and includes links to check in online and instructions for those needing help to sign up or log in.

"We believe that this will streamline our check in process, saving our patients valuable time when arriving for their appointment," explained Melissa Propp, Clinic Manager at SWNPHD.

SWNPHD's online check-in is provided by **OnPatient** - an easy-to-use patient portal. OnPatient lets you check in for appointments, access your medical records, see all of your past appointments, and share records from SWNPHD with your doctor.

To use the new Online Check-in button, follow these steps:

- Call 308-345-4223 to request an appointment.
- Provide a current email address.
- Open the invitation email and follow the instructions.
- Choose between a text message or email reminder for your appointment.
- When your reminder arrives, click on the link to be taken to the sign-in page.
- OR go to **swhealth.ne.gov** and click on the Online Check-in button in the top right.

If you need step-by-step instructions, click on "Need help logging in?" below the new or returning patient button. You can also call SWNPHD for assistance.

Appointments are available for preventive services including immunizations for children and adults, specialty vaccines for travel, and low-cost lab draws and health screenings. "If you have any questions or difficulties using this new feature, please contact our office. We will be glad to work through the process with you," stated Propp.

Southwest Nebraska Public Health Department serves Chase, Dundy, Frontier, Furnas, Hayes, Hitchcock, Keith, Perkins, and Red Willow counties. You can follow us on Facebook and Instagram or view the website at www.swhealth.ne.gov which contains many resources and additional information helpful to prevent disease, promote and protect health. Call (308) 345-4223; one number three locations, McCook, Imperial, and Ogallala.